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User Manual

Suelo E



NIJLAND

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Foreword

This manual provides you with important information about the use of the Suelo E. We recommend that you read this manual carefully before using the bike for the first time. This will help you become familiar with the most important components and learn how to ride safely and comfortably.

It is important to follow the instructions provided in this manual. This not only ensures your own safety, but also the safety of others. In addition, it helps to keep your bike in good condition and allows you to enjoy it to the fullest.

Keep this manual in a convenient place so that you can always refer to it when needed. For the latest version, please visit www.nijland.com. We ensure that you always have access to the most up-to-date information.

We hope you will enjoy your Suelo. Enjoy every ride, knowing that you are well prepared before setting off.

Kind regards,

Team Nijland Cycling

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Safety

Bicycle Safety

Safety comes first. Therefore, always observe the following points to ensure a safe and enjoyable ride:

- The bicycle is intended for use by one specific person only.
- Make sure the bicycle is adjusted to fit you as the user.
- Before each use, make sure the bicycle is in good working condition. Check the correct operation of the brakes, verify that the lighting system functions properly, and ensure that the tyres are sufficiently inflated before every ride.
- Regularly check that the wheels, handlebars and saddle are securely fastened and that all screw connections are properly tightened.
- Use the bicycle on a solid and level surface whenever possible. Be aware of potholes and uneven surfaces, and adjust your speed accordingly.
- Ensure that loose clothing, wide trousers and untied shoelaces cannot become caught in the chain, spokes or pedals.
- Do not use a high-pressure cleaner or steam cleaner to clean the bicycle.
- Make sure that no dangerous speeds are reached when riding downhill. Brake in time and adjust your speed to the conditions.
- Be aware that the braking distance is considerably longer in wet conditions and on wet road surfaces.
- Extra caution is required during pregnancy due to an increased risk of injury.
- Do not leave the bicycle in direct sunlight. The temperature of certain components may become dangerously high. Contact with these components may cause skin sensitivity or irritation.
- Take time to become familiar with the functions of the pedal assistance system. Always pay close attention when activating the assistance. Practise accelerating with the electric motor.
- Have the bicycle inspected after an accident or incident, even if no visible damage is present.
- Always carry a mobile phone and make sure your dealer's phone number is saved in your contacts.
- Always ensure you are properly prepared before setting off.
- Take extra care when taking sharp or right-angle turns and when riding over speed bumps. Adjust your speed accordingly.
- Avoid direct contact with the disc brakes after intensive use. The brake discs can become extremely hot and may cause burns.
- Always remove the battery from the frame before carrying out mechanical maintenance or cleaning the bicycle. This prevents the motor from accidentally starting while working on moving parts of the bicycle.
- The rider is responsible at all times for ensuring that the bicycle complies with the national legal requirements when used on public roads (such as the presence and correct operation of lighting and reflectors).

Installation of Accessories

- Accessories may only be installed if the bicycle is suitable for this purpose according to the product specifications. Always follow the installation, usage and safety instructions provided by the accessory manufacturer. Installation should be carried out by a qualified person.
- When using a child seat on the rear carrier in combination with a suspension saddle or suspension seat post, \ there is a risk of fingers becoming trapped. Check the safety of the installation and replace the saddle and/or seat post if necessary.

Note: Installed accessories may affect the riding characteristics of the bicycle.

Battery (charger) safety

It is essential that you read and understand the instructions in this manual before using, maintaining, or storing the battery and charger correctly.

Battery

- Always ensure that the connectors are correctly connected to the battery and charger.
- Keep the battery away from heat sources and high temperatures.
- Severe vibrations and impacts are prohibited.
- Protect the connectors from rain and water.
- Suitable ambient temperature for charging: 0~30 °C.
- Permitted ambient temperature for discharging: -20~45 °C.
- Relative humidity during use: 5-65%.
- Keep the battery out of reach of children.
- Never disassemble the battery without authorization.
- The e-system is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or with a lack of experience and knowledge, unless they are supervised or have been instructed in the use of the e-system by a person responsible for their safety.
- Never open or disassemble the battery.
- Ensure that no short circuit occurs in the e-system.
- Do not use any battery other than the battery supplied with the bicycle.
- E-systems must not come into contact with solvents (e.g. thinners, alcohol, oil, anti-corrosion agents) or chemicals that may damage the surface (e.g. cleaning agents).
- Keep the original printed product information documents for future reference.
- Batteries perform best when stored and used at normal room temperature (20 °C).
- Store the battery in a dry place away from direct sunlight.
- Avoid large temperature fluctuations.
- Exposure to high temperatures and heat may cause leakage and bursting of the battery.
- Evacuate all persons from the immediate area if the battery catches fire and contact emergency services.
- Batteries with damaged seals must not be used and must be recycled immediately.
- Failure to comply with the instructions and warnings described above may result in liability for any consequences arising from improper use.

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Charger

- Only use the charger indoors. 
- Never place anything on top of the charger.
- Do not allow liquids or metal objects to enter the charging port.
- Never disassemble or repair the charger.
- Never use the charger with wet hands.
- Never use the charger during thunderstorms or lightning.
- Do not use any charger other than the charger supplied with the bicycle.
- Use the charger in a stable and clean environment.
- Never expose the charger to direct sunlight while charging.
- Ensure proper ventilation and heat dissipation during charging.
- Do not leave the charger connected to the power supply while it is disconnected from the battery.
- If the power cord is damaged, it must be replaced by the manufacturer.
- Clean the battery charger with a dry cloth. Do not wash it with water..

Theft Prevention

- Always lock the Suelo whenever you leave the bicycle unattended.
- If you use a cable lock, you can secure your bicycle to a fence or post. If the cable is long enough, thread it through the frame and the wheel.
- Every bicycle has a unique frame number. This number is located on the frame sticker (Figure 1), which can be found behind the seat tube, in front of the rear mudguard.

Frame number: _____



1 Frame sticker



Technical specifications

Dimensions



	Suelo
Total length:	194 cm
Total width:	72 cm
Weight:	31.5 kg without battery, 34.5 kg with battery
Suitable inside leg length	72 - 92 cm
Crank length:	15 cm
Maximum load:	150 kg
Step-in height:	16 cm
Maximum permissible luggage carrier load:	27 kg
Front tyre size:	26 x 2.15 inch
Rear tyre size:	26 x 2.15 inch
Tyre pressure:	2-4 bar

Bicycle Specifications

Frame:	Steel frame with 2-layer powder coating finish
Color:	Midnight Blue (RAL5026 high gloss) Pine Green (RAL6028 matt) Laguna Turquoise (RAL6034 matt) Graphite Grey (special anthracite matt) Silk Grey (RAL7044 matt)
Electric system:	Betronic 250W mid-drive motor with 65 Nm torque
Battery:	Standard 36V 14.7 Ah (530 Wh)
Lighting:	Powered by battery | Front: 40 Lux Herrmans | Rear: AXA Juno
Drivetrain:	7-speed freewheel system or Enviolo continuously variable transmission
Chain guard:	Fully enclosed chain guard
Handlebar:	Black aluminium handlebar
Saddle:	Selle Royal Drifter, double sprung
Wheels:	Ryde Andra 40 rims with stainless steel spokes
Mudguards:	Aluminium mudguards
Tyres:	Schwalbe Big Apple
Pedals:	Black pedals with anti-slip surface
Cranks:	Zwart aluminium cranks
Front brakes:	Tektro hydraulic disc brakes
Rear brakes:	Tektro hydraulic disc brakes
Rear carrier:	Aluminium carrier with MIK HD system
Options:	Various options available. Please contact your dealer for more information.

E-System Specifications

Display



2.4 inch 240 x 320 px IPS colour display	Trip distance
Error code indicator for system faults	Total distance
Adjustable settings: reset trip & backlight	Total time
Switch between different screens KM or Miles indication	Battery capacity
Current speed	Lighting
Average speed	Assistance level (3-9)

Controls



Switching the system on and off	Light control
Selecting assistance levels	Battery capacity
Walk mode control	Assistance level

Thumb Throttle



Modular thumb throttle with support up to 6 km/h

Battery



Voltage: 36V	IPX7 waterproof rating
Dimensions: 335 x 86.5 x 83 mm	LED status indicator
Weight: 2.8 kg	

Charger



Input: 100V to 240V	Output: 42V ⎓ 2.0A



Operation

First Use

Your dealer should go through the following points with you:

1. Ensure that the bicycle is correctly adjusted to your body height and weight.
2. Practice in a quiet environment to become familiar with the bicycle and develop proper control.
3. Practice using the hand brakes on different types of surfaces.
4. Try cycling at different speeds and learn how to maintain your balance.
5. Take the time to get used to the bicycle and gradually increase the distance of your rides.
6. Regularly check the bicycle and ensure that all components are functioning correctly and are properly adjusted.

Dealer's Initials: _____ **Date:** _____

Use

The Suelo bicycle is designed for individuals with reduced mobility, stability, coordination, or other limitations in their natural movement abilities. The low step-through frame makes getting on and off the bicycle easier. Depending on the user's situation, supervision may be required during use. If the rider has limited cognitive perception or understanding, it is important that a supervisor provides clear instructions on the safe use of the bicycle. The rider must be independently mobile and able to participate in traffic responsibly while complying with applicable traffic regulations. It is essential that the instructions provided in this manual are followed carefully. Any use of the Suelo bicycle in a manner other than described in this manual is outside the responsibility of Nijland Cycling.

Tips

- Never use a high-pressure cleaner to clean the bike. The water pressure can remove grease and cause moving parts to wear out more quickly. Use a clean cloth instead.
- Never apply lubricants to the brakes, as this may reduce their effectiveness.
- If you or your dealer adjusts the height of the handlebars or saddle, make sure that the safety marking remains hidden and is not visible.
- Make sure you are clearly visible to other road users while riding the bike.
- We recommend taking out bicycle insurance.

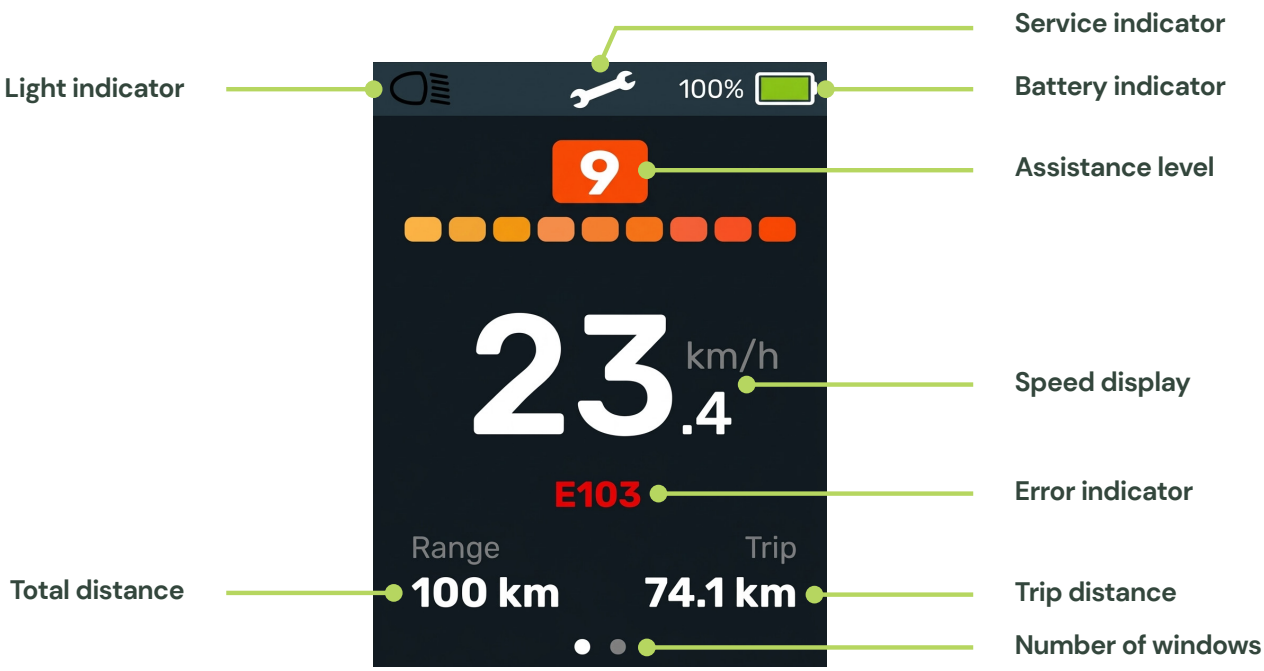
E-systeem

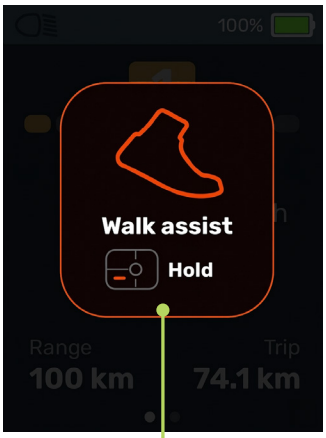
Controls



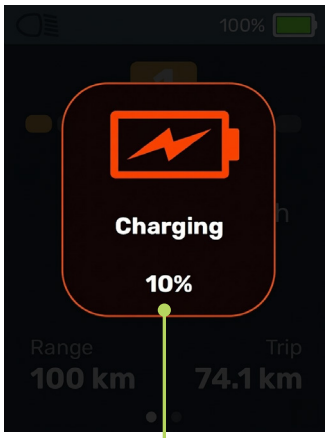
Button	Operation	Function
	Long press (3 s)	• Turn the system on/off.
	Short press	• Switch between screens from the main display. • Confirm selection in the settings menu.
	Long press (3 s)	• Turn the headlight and display backlight on/off.
	Short press	• Decrease the assistance level. • Navigate through the settings menu.
	Long press (3 s)	• Activate walk assist (release the button to cancel this function).
	Short press	• Increase the assistance level. • Navigate through the settings menu.
	Long press	• Open the settings menu.

Display

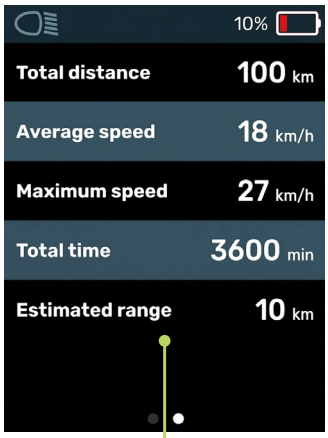




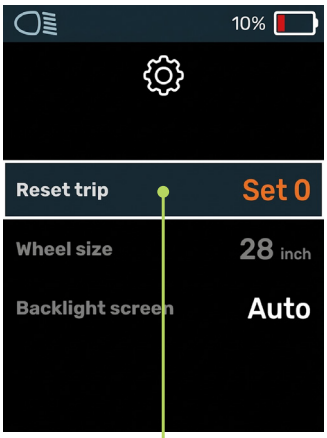
Walk assist activated



Battery charging



Information display



Reset trip distance

Battery (charger)

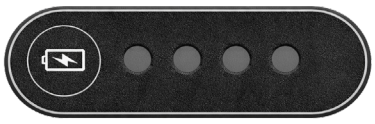
Using the battery

Only charge the battery using the supplied charger. Make sure that the mains voltage of the power outlet matches the specifications indicated on the charger.

- The battery can be charged while mounted on the bike or separately from the bike.
- Always connect the charger to the battery first, and then plug it into the power outlet.
- When the green LED indicator on the charger lights up, the battery is fully charged.
- Also refer to the instructions provided on the charger itself.
- After charging: first remove the plug from the power outlet, and only then disconnect the plug from the battery.
- During charging, the battery must be placed in a stable position, preferably on a flat surface with sufficient ventilation.
- Do not place any objects on top of the battery or charger.
- If the battery becomes very hot during charging, stop charging immediately and contact your dealer.
- The battery is protected against short-term discharge.
- When the battery enters sleep mode, deep discharge is prevented. The battery will automatically reactivate once it is charged using the charger.

LED Status Indicator

The LEDs on the side of the battery indicate the battery status (see the table below). When the battery is not in use, briefly press the button next to the LEDs to check the battery charge level.



Battery Status	LED Indication
Switched off	All four LEDs are off
0%	LED 1 flashes; all other LEDs are off
1 - 24%	LED 1 is on
25 - 49%	LEDs 1 and 2 are on
50 - 74%	LEDs 1, 2 and 3 are on
75 - 100%	LEDs 1, 2, 3 and 4 are on

LED is on LED is off

Battery state	Button operation
When the battery is removed from the bike:	• **Short press:** Displays the State Of Charge (SOC) • **>2 Second press:** The battery switches on • **>5 Second press:** The battery switches off • **>15 Second press:** The battery enters sleep mode; a charger is required to reactivate it (holding the button down for another 15 seconds does not work)
When the battery is in the bike:	• **Short press:** Displays the State Of Charge (SOC) • **>2 Second press:** The battery/bike switches on
When the battery is connected to the charger:	• **Short press:** Displays the State Of Charge (SOC)

Installing and Removing the Battery

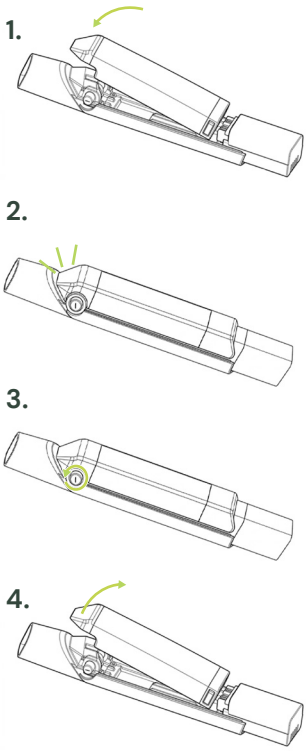
To install the battery correctly, ensure that all connector pins are properly aligned with the battery mount. When pushing the battery into place, make sure it clicks securely into the locking mechanism before riding the bike.

Installing the Battery

1. Position the battery correctly in the controller housing. Push the battery in the direction of the arrow.
2. Press the battery firmly until you hear a click. The battery is now securely locked in place.

Removing the Battery

3. Turn the key to release the locking mechanism.
4. Remove the battery by pulling it in the direction of the arrow.



Charger Overview



The illustration is for reference purposes only.

LED indicator	RED	GREEN
Standby	Off	On
Charging	On	Uit
Fully charged	Off	On
Charging fault	Flashing	Flashing

Flashing: The battery or charger should be inspected. There may be a fault, or the charger may not be compatible with the battery.

Lighting

The Suelo is equipped with lighting that is connected to the battery. This means you can easily switch on the lights by pressing and holding the plus (+) button on the handlebar control for 3 seconds. The front and rear lights will turn on simultaneously. Press and hold the plus (+) button for another 3 seconds to switch off the lighting.

Tyres

If your tyres are not inflated to the correct pressure, they will wear out faster. Therefore, we recommend checking your tyre pressure regularly. The tyres are at the correct pressure when you can still slightly press them in with your thumb. Riding with properly inflated tyres provides a more comfortable experience, as less effort is required when pedalling. The correct tyre pressure also makes steering easier. The recommended tyre pressure in bar can be found on the tyres of your bike or in the Dimensions chapter.

Brakes

The Suelo is equipped with disc brakes. A bicycle with disc brakes offers numerous advantages compared to traditional braking systems. They provide excellent braking performance, precise modulation, and high reliability, even when riding in wet or muddy conditions. With disc brakes, you experience powerful and responsive braking with precise control, while the system requires minimal maintenance. This significantly increases your confidence while riding and provides a better cycling experience, whether you are riding on adventurous trails or navigating busy city traffic. Because the Suelo is always equipped with a freewheel hub, regardless of the type of gearing, it is not possible to brake by pedalling backwards. For safe braking, always use the brake levers on the handlebars.

Saddle

The saddle height is correctly adjusted when your foot can fully touch the ground while you are seated on the saddle. You can easily adjust the height by opening the quick-release lever and securely closing it again after making the adjustment (Figure 2). To adjust the saddle angle, loosen the bolt underneath the saddle.

After adjusting, make sure that the saddle clamp bolt (underneath the saddle rails) is tightened securely. Use the tightening torque specified in the **Torque Specifications** chapter to prevent the saddle from tilting or shifting while riding.

> ***Note:*** *The safety marking on the seat post must not be visible when the seat post is inserted into the seat tube (Figure 2).*



2 Saddle Adjustment System



3 Height marking

Handlebar

The handlebar height and angle can be adjusted by slightly loosening the bolts with an Allen key or open-ended spanner, after which the handlebar can be moved up or down. After adjustment, always tighten the bolts securely and use the tightening torque specified in the **Torque Specifications** chapter to prevent the handlebar from rotating while riding (Figure 4).

> ***Note:*** *The safety marking on the handlebar stem must not be visible when the stem is inserted into the steerer tube (Figure 4).*



4 Loosen the bolts using an Allen key



5 Height marking

We recommend always sitting on the bike with a straight back. If you notice that the handlebar is positioned too far forward, it is optionally possible to reverse the handlebar stem. This reduces the distance to the handlebar and provides the most ergonomic riding position.

In addition, it is also possible to install a handlebar with a larger bend. Ask your dealer about the available options.

Gears

Depending on the model, your Suelo is equipped as standard with a Shimano Nexus 7 internal gear hub or optionally with an Enviolo Trekking continuously variable gear hub.

- **Shimano Nexus 7** (7 gears): This system offers seven fixed gears. You shift manually using the grip shift on the handlebar. Each selected gear position has a clear and noticeable “click”, providing a familiar and traditional shifting experience. A useful advantage of this system is that you can also shift gears completely while standing still.

- **Enviolo Trekking:** With this system, shifting is extremely smooth and without fixed gear steps. Using the grip shift on the handlebar, you can adjust the gear ratio continuously, allowing you to precisely and smoothly select your ideal pedalling cadence within a wide range. Please note that shifting while stationary is only possible to a limited extent with this continuously variable Enviolo hub. Therefore, we recommend shifting to a lower gear before coming to a complete stop.

- **Enviolo AutomatiQ:** With this innovative option, you no longer need to shift gears manually while riding. The bike automatically adjusts the gear ratio based on your desired pedalling cadence, speed, and pedalling force. You can set your preferred cadence via the Enviolo App. An additional advantage is that the bike is always in the correct, light gear when you start riding again from a standstill.

Lock

The Suelo is equipped with a safety ring lock. The lock can be operated as follows (Figure 5):

1. Turn the key clockwise in the lock.
2. Make sure that the valve is not positioned between the locking pin.
3. Push the sliding lever down to lock the rear wheel.
4. Turn the key counterclockwise and remove it from the lock.

You can unlock the wheel by inserting the key into the lock and turning it clockwise.



6 Ring lock

Rear Rack

The rear rack is equipped with the MIK HD system and has a maximum load capacity of 27 kg (Figure 6). When installing accessories (such as panniers, a child seat, etc.), always follow the installation and maintenance instructions provided by the manufacturer. Make sure that accessories never obstruct the operation of the lighting, reflectors, or optional turn indicators.

> ***Note :*** *If you install a child seat on the rear of the bike, cover any exposed saddle springs with a protective cover (or replace the saddle with one without exposed springs) to prevent your child's fingers from getting trapped. In addition, never use a parallel suspension seat post where fingers could become trapped.*

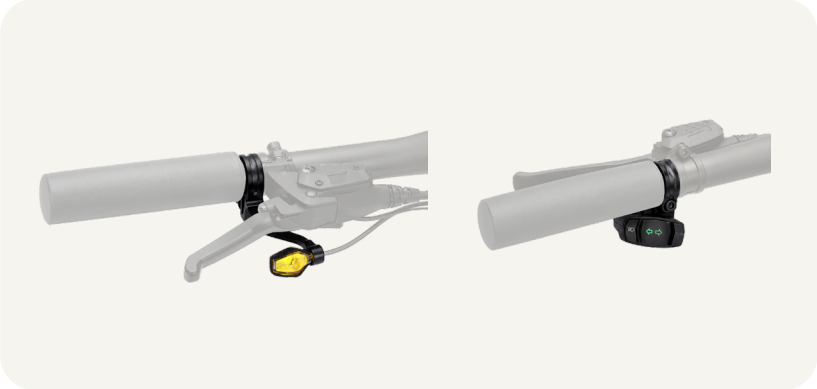


6 Rear Rack

Be aware that additional weight affects the bike's handling, stability, and braking distance.
Make sure that accessories never obstruct the operation of the lighting, reflectors, or optional turn indicators.

Accessories

Various accessories are available for your Suelo bike. Please contact your dealer for more information.







Maintenance

Maintenance

You are responsible for maintaining your bicycle. We recommend having repairs and servicing carried out by your dealer. To ensure many years of enjoyment from your bicycle, it is important to regularly check the following points:

Monthly:
Check the tyre pressure, the operation of the lighting, and whether the brakes are functioning properly every month. Check that the pedals and cranks are securely fastened, that there is no play in the headset, that the spoke tension is correct, that the wheels are not showing any lateral movement, and that the seat post and handlebar stem are properly tightened.

Every six months:
Grease the seat post and handlebar stem, check that the wheel axles are properly secured, and ensure that all mounting bolts are tightened correctly. Check the headset for play, retighten the saddle and handlebar screws, and lubricate the pedal axle with grease.

Annually:
Have your bicycle inspected by your dealer at least once a year for the following points: drivetrain, frame, front fork, wheel suspension, lighting, spoke tension, brakes, and bearings. Also check the rims for deformation, cracks, and corrosion.

At the back of this manual, you will find a maintenance history where all performed maintenance and repairs are recorded.

> ***Note:*** *Replacement parts used during maintenance must be of the same brand and type as those used by Nijland Cycling. The use of other parts is not permitted.*

Torque Specifications

Component	Tightening torque	Component	Tightening torque
Handlebar	8Nm	Pedals	35Nm
Handlebar stem angle adjuster	18Nm	Crank arms	35Nm
Handlebar stem height adjuster	22Nm	Spider lockring	35Nm
Saddle	20Nm	Spider chainring bolts	14Nm
Seat post clamp	Hand-tight	Brake disc bolts	10Nm
Front wheel nuts	30Nm	Rear dropouts	12Nm
Rear wheel nuts	40Nm		

Troubleshooting

Battery (Charger)

Problem	Possible cause	Solution
No output voltage	The output cable/wire is disconnected from the battery.	Connect the output cable/wire correctly to the battery according to the instructions.
	The battery is empty.	Charge the battery.
Power indicator is off	The charger plug is not properly connected to the power outlet.	Plug the charger into the power outlet according to the instructions.
The battery cannot be charged	The charger plug is not properly connected to the power outlet.	Check that the charger plug is securely connected to both the power outlet and the battery.
	The battery is already fully charged.	The battery should function correctly.

Display Error Code Display

When a malfunction occurs in the electrical system, the LCD display shows an error icon together with an error code in the area where the speed is normally displayed.

The error codes range from **E001** to **E407** and indicate where the problem is located. See the table below for an explanation of the codes and possible solutions.

ID	Name	Possible cause
System		
E001	Storage initialization failed	The controller's internal storage could not be accessed during startup. This may be caused by external interference.
E002	Motor controller overtemperature	A combination of high ambient temperatures and intensive use at a high assistance level, for example when riding uphill.
Power supply		
E101	Power supply overcurrent	High system power consumption, for example when using a high assistance level.
E102	Power supply overvoltage	Battery fault, for example a defective cell.
E103	Power supply undervoltage	Battery almost empty or a defective internal cell.
Battery		
E201	Battery overtemperature	A combination of high power consumption and high ambient temperature.
E202	Battery communication error	Fault in the battery or a broken/loose wire.
Motor control		
E301	Motor control overvoltage	May occur with a motor without a freewheel that generates voltage.
E302	Motor control undervoltage	Excessive phase current at a high assistance level.
E303	Motor control overload	Excessive phase current at a high assistance level.
E304	Motor control: motor blocked	The motor was unable to rotate within a few seconds while attempting to start.
E305	Motor control: current imbalance	The current through the three motor phases was not approximately equal.
E306	Motor control: overspeed	The motor was rotating too fast.
E307	Motor control: startup failure	The motor could not start controlling.
E308	Phase calibration failed	A phase cable is missing or there is a short circuit between the phase cables.
E309	Gate driver error	An error was detected in the motor drive circuit. Hardware fault between the controller and the motor.
E310	Hall sensor error	One or more Hall sensors in the motor could not be read. This may be caused by a mechanical or electrical fault in the connector to the controller, the motor cable, or the motor itself.
E311	Motor temperature error	The motor is overheated.

ID	Name	Possible cause
Sensors		
E401	Cadence sensor rotation rate too high	Incorrect settings, incorrect cadence sensor selected, faulty connector, or a defective cadence sensor.
E402	Speed sensor no signal	Incorrectly positioned or misaligned speed magnet on the wheel. Incorrect settings, incorrect speed sensor selected, or a defective speed sensor.
E403	Torque sensor no signal	Incorrect settings, incorrect torque sensor selected, faulty connector, or a defective torque sensor.
E404	Torque sensor signal too high	Defective torque sensor or a problem with the cable/connectors connected to the torque sensor.
E405	Throttle sensor no signal	Incorrect settings, incorrect torque sensor selected, faulty connector, or a defective torque sensor.
E406	Throttle sensor signal too high	Defective throttle or a problem with the cable/connectors connected to the throttle.
E407	Gear sensor signal stuck	Defective gear sensor or a problem with the cable/connectors connected to the gear sensor.

Note: In case of error messages, contact your dealer for inspection and possible repairs.
Do not make any modifications to the system yourself.

Transport and Storage

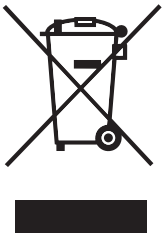
- If you transport the Suelo by vehicle, make sure this is done safely.
- It is prohibited to transport a person on the Suelo while it is being transported.
- We recommend storing the Suelo in a dry location whenever possible.
- When the bicycle has been stored for an extended period, check the tyre pressure before use. The tyre pressure must correspond with the values specified by the manufacturer.
- Before storing the bicycle for an extended period, we recommend cleaning it thoroughly.
- It is important to carefully read the battery instructions in this manual, especially if the bicycle will not be used for an extended period. This is to prevent deep discharge of the battery.
- For long-term storage: Fully discharge the battery, remove it from the bicycle, and then charge it for 2 to 3 hours.
- The battery must be stored in a dry and well-ventilated area.
- During storage, the battery must be recharged for 2 to 3 hours every two months.
- The battery and charger must be stored in a clean, dry, and well-ventilated environment, away from corrosive substances, fire, and heat sources.
- Storage conditions: temperature -10 to 40°C, relative humidity: 5 to 65% RH.
- The battery must be packed in a box for transport and protected against severe vibrations, impacts, crushing, direct sunlight, and rain.
- The battery can be transported by sea, air, or road.
- The charger must be disconnected from the battery during storage.
- After long-term storage, it may be necessary to charge and discharge the battery several times to restore its original performance.

Environment and Recycling

A defective, leaking, damaged, dropped, or deformed battery must be replaced immediately. The old battery must be returned to your dealer or taken to your local recycling centre.

Recycling

This marking indicates that this product must not be disposed of with other household waste anywhere in the EU. To prevent possible harm to the environment or human health caused by uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the available collection and return systems or contact the store where the product was purchased. They can ensure that this product is recycled in an environmentally safe manner.



Maintenance Schedule

You can only make a warranty claim if your bicycle has received the scheduled service inspections according to the schedule below.

	Service inspection:	Performed on:	Dealer's initials:
	After the first 200 km or 2 months		
	Service inspection 1 year after delivery		
	Service inspection 2 year after delivery		
	Service inspection 3 year after delivery		
	Service inspection 4 year after delivery		
	Service inspection 5 year after delivery		

We recommend having your bicycle serviced annually even after 5 years. Failure to do so will not affect the warranty period, as the warranty has expired after 5 years.

Bicycle Modifications

	Modification made:	Performed on:	Performed by:

Attention! Only Nijland Cycling is authorised to carry out modifications to this bicycle.

Maintenance History

Maintenance History:

Notes

Notes:



Service

Contact Details

Nijland Cycling B.V.
Telgenweg 12
8111 CM Heeten

+31(0)572 382 222

info@nijland.com

www.nijland.com

Warranty

- Nijland Cycling provides a 5-year warranty on the frame and front fork.
- A 2-year warranty applies to all other components, provided they are not subject to normal wear and tear.
- Only the first owner is entitled to warranty coverage; the warranty is not transferable.

Warranty does not apply if:

- The bicycle has been used improperly or carelessly, or has been damaged as a result of an accident.
- Components are subject to normal wear and tear, such as tyres, cables, etc.
- The bicycle has not been maintained according to the instructions in this user manual.
- Repairs have been carried out incorrectly or by an unqualified person.
- The construction or design of the bicycle has been modified.

Other provisions

- Warranty claims can only be made if you can provide the warranty certificate together with the purchase receipt.

Warranty Certificate

Please complete this warranty certificate carefully and keep it together with your proof of purchase for 5 years after the date of purchase.

- **Bicycle details:**
  Brand and model: _____
  Frame number: _____
  Date of purchase: _____

- **Owner details:**
  Name: _____
  Address: _____
  Postal code and city: _____

- **Dealer details:**
  Name: _____
  Address: _____
  Postal code and city: _____
  Telephone number: _____



Regulations

Battery Certification

CE / IP65 (waterproof) / RoHS / UN 38.3 / EN 15194 / EN 62133

Declaration of Conformity

Nijland Cycling declares, as the manufacturer, that the Suelo E+ models are produced in accordance with NEN-EN 15194:2017+A1:2023 Cycles - Electrically power assisted cycles. The declaration of conformity is available from the manufacturer.

NIJLAND

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