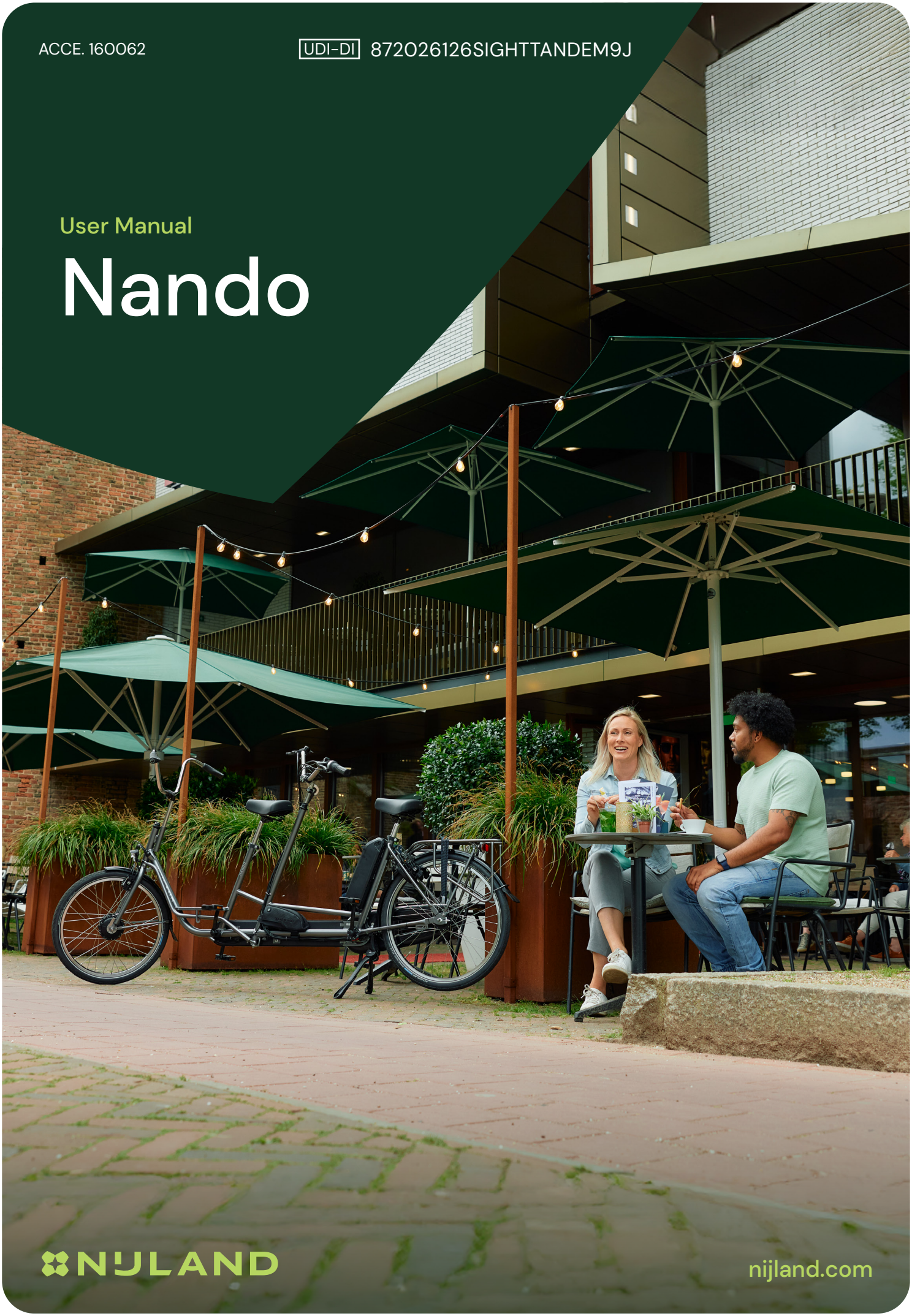
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User Manual

Nando



NIJLAND

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Introduction

This manual provides you with important information about using the Nando. We highly recommend reading it thoroughly before using the bicycle for the first time. This will help you get to know the most important components and discover how to cycle safely and comfortably.

It is important to follow the instructions in this manual. This ensures not only your own safety but also that of others. Furthermore, it helps to keep your bicycle in good condition and enjoy it to the fullest.

Keep this manual in a convenient place so you can always refer to it. For the latest version, please contact Nijland Cycling. We ensure that you always have the most up-to-date information at your disposal.

We hope you will enjoy the Nando very much. Enjoy every ride, knowing that you are well-prepared for the road.

With kind regards,

Team Nijland Cycling

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Conformity

As the manufacturer, Nijland Cycling declares that the Nando is produced in accordance with the MDR Regulation (EU) 2017/745, risk class 1. The electric model complies with Directive 2006/42/EC, the EMC Directive 2014/30/EU, and NEN-EN 15194:2017 Cycles - Electrically power assisted cycles - EPAC Bicycles - part 4.2 Electrical requirements. The declaration of conformity is available from the manufacturer.

First Use

Your dealer should review the following points with you:

1. Ensure the bike is properly adjusted to your body height and weight.
2. Practice in a calm environment to get familiar with the bike and develop proper control.
3. Practice using the hand brakes on different types of surfaces.
4. Try riding at different speeds and learn how to maintain balance.
5. Take your time to get used to the bike and gradually increase the length of your rides.
6. Regularly check the bike to make sure everything works correctly and is properly adjusted.

Dealer's Initials: _____ **Date:** _____

Use

The Nando tandem is designed for two people, where one rider may have reduced mobility, stability, coordination, or other limitations in natural physical movement. Depending on the situation, supervision may be required during use. If one of the riders has limited mental perception, it is important that a supervisor provides clear instructions regarding the safe use of the tandem. Both riders must be capable of independent mobility and participating in traffic responsibly, in compliance with applicable traffic regulations. It is essential that the instructions in this manual are followed accurately. Using the Nando in any manner other than described herein falls outside the responsibility of Nijland Cycling.



Management

Tips

- Never use a high-pressure cleaner for cleaning, as the water can remove grease and cause moving parts to wear out faster. Instead, use a clean cloth.
- Never lubricate the brakes, as this can reduce their effectiveness.
- If you or your dealer adjusts the height of the handlebar or saddle, make sure the safety marking is never visible.
- Ensure you are clearly visible to other road users while riding the bike.
- We recommend taking out bicycle insurance.

Maintenance

You are personally responsible for the maintenance of your bicycle. We recommend having repairs and servicing carried out by your dealer. To ensure long-lasting enjoyment of your bicycle, it is very important that you regularly check the following points:

Monthly:
Check the tire pressure, the operation of the lights, and whether the brakes are functioning properly every month. Check that the pedals and cranks are securely fastened, that there is no play in the headset, that the spoke tension is correct, that the wheels run true (no wobbling), and that the seat post and handlebar stem are securely tightened.

Semi-annually:
Grease the seat post and handlebar stem, check that the wheel axles are secure, and ensure that the mounting bolts are firmly tightened. Check the headset for play, retighten the screws of the saddle and handlebars, and lubricate the pedal axle with grease.

Annually:
Have your bicycle checked by your dealer at least once a year on the following points: drive system, frame, front fork, wheel suspension, lighting, spoke tension, brakes, and bearings. Also check the rims for deformation, cracks, and rust formation.

At the back of this manual, you will find a maintenance history log in which all performed work is recorded.

> ***Note:*** *The components replaced during maintenance must be of the same brand and type as used by Nijland Cycling. It is not permitted to use other components for this purpose.*

Safety

Safety comes first. Therefore, please observe the following points to ensure a safe and enjoyable ride:

- Ensure that the sizing of the bicycle is adjusted to you as the user.
- Ensure that the bicycle is in good condition every time before it is used. Check the correct operation of the brakes and lighting before every ride, and make sure there is sufficient air in the tires.
- Regularly check whether the wheels, handlebars, and seat are securely fastened, and also whether all screw connections are firmly tightened.
- Use the Nando on a surface that is as solid and flat as possible. Watch out for potholes and uneven surfaces, and adjust your speed accordingly.
- Take care that wide trousers, flapping clothing, and loose shoelaces do not get caught in the chain, spokes, or pedals.
- Do not use a high-pressure cleaner or steam cleaner for cleaning.
- Always lock the Nando when leaving the bicycle unattended.
- Ensure that you do not develop a dangerous speed during descents. Brake in good time and adjust your speed to the conditions.
- Keep in mind that the braking distance on wet road surfaces is significantly longer in bad weather.
- Extra caution is required during pregnancy due to an increased risk of injury.
- Do not leave the bicycle in direct sunlight: the temperature of some components can pose a risk. Coming into contact with the skin may potentially cause skin hypersensitivity.
- For the electrically assisted Nando: Take the time to get used to the functions of the power assist. Always pay close attention when switching on the assistance. Practice accelerating with the electric motor.
- Have the bicycle inspected after an accident or incident, even if there is no visible damage.
- Always bring a mobile phone and ensure you have your dealer's phone number saved in your contacts.
- Ensure that you always set out well-prepared.
- Be careful when taking sharp/right-angled corners and riding over speed bumps; adjust your speed accordingly.

Extra attention is required if a child is using the bike:

- Never leave a child alone with the bike without supervision.
- Always have the child wear a properly fitting bicycle helmet.
- Have the child wear bright, reflective clothing so they are clearly visible to other road users.
- It is recommended to attach a small flag to the bike, extending above the child for added visibility.

Installation of accessories

- The installation of accessories is only permitted when the bicycle is specified as suitable for this according to the product specifications. Always follow the installation, usage, and safety instructions provided by the manufacturer of the relevant accessory, and ensure that installation is carried out by a qualified professional.
- When using a child seat in combination with a suspension saddle, there is a risk of finger entrapment. Check the safety of this combination or replace the saddle if necessary.

Note: Installed accessories may affect the riding characteristics of the bicycle.

Prevent Theft

- Always lock your bike.
- If using a cable lock, secure your bike to a fence or post. If the cable is long enough, pass it through the frame and front wheel.
- Every bike has a unique frame number, which can be found on the frame sticker located on the seat tube.

Frame number: _____



Components

Lighting

On the electrically assisted Nando, the lighting is connected to the battery. This means you can turn the lights on by pressing and holding the (+) button for a few seconds. The front and rear lights will turn on simultaneously. To turn the lighting off again, press and hold the (+) button for a few seconds once more. The non-electrically assisted Nando is equipped with battery-powered lighting. You can turn the headlight on and off by pressing the power button on the headlight itself. You can turn the rear light on and off by pressing the power button on the rear light itself.

Tires

If your tires are not at the correct pressure, they will wear out faster. Therefore, we recommend regularly checking that your tires are inflated correctly. The tires are at the right pressure when you can just barely press them in slightly with your thumb. Riding on firm tires is much more pleasant, as you need to apply less force to the pedals. Correct tire pressure also makes steering easier. The recommended bar (tire pressure) can be found on the tires of your bicycle or in the Dimensions section at the back of this user manual.

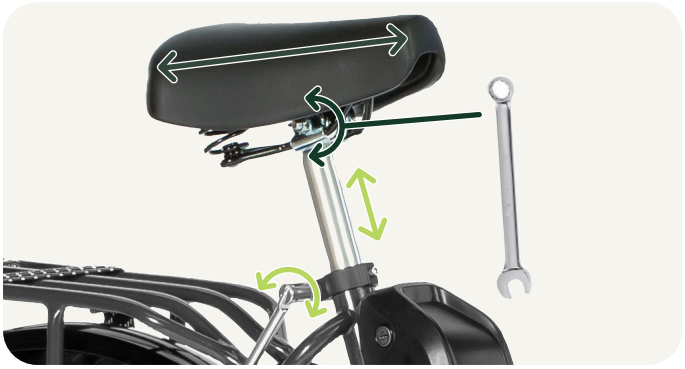
Brakes

The brakes are among the most important components of your bicycle. Use both brakes as much as possible to reduce your speed. Always check that the brakes are working properly before setting off. If you notice that the brake levers must be pulled (almost) all the way against the handlebar grips before the bicycle slows down, the brakes need to be readjusted or the brake pads must be replaced. The bicycle is equipped with a freewheel hub. With a freewheel hub, you have two brake levers on the handlebars: the left brake lever operates the front brake, and the right brake lever operates the rear brake.

Saddle

When you are sitting on the saddle, it is adjusted to the correct height if you can place your foot flat on the ground. The angle of the saddle can be adjusted by opening the quick-release lever and loosening the bolt with a wrench. The height can be adjusted by opening the lever (Figure 1). After adjusting the saddle, the clamp and the bolt must be securely tightened.

> ***Note:*** *The safety marking on the seat post must not be visible when the seat post is inserted into the seat tube (Figure 2).*



1 Saddle adjustment system



2 Height marking

Handlebars

You can adjust the height of the handlebars. By carefully pushing the display upwards, the expander bolt becomes visible. Loosen this bolt using a wrench; you can now push the handlebars up or down. After adjusting, securely retighten the expander bolt (Figure 3).

> ***Note:*** *The safety marking on the handlebar stem must not be visible when the handlebars are inserted into the steering tube (Figure 4).*



3 Loosen the bolt with a wrench



4 Height marking

Gears

If your Nando features gears, a twist shifter (grip shift) is located on your handlebars (Figure 5).

Turning towards the + allows you to pedal with more resistance (harder).
Turning towards the - allows you to pedal with less resistance (easier).



5 Gripshift

Lock

The Nando is equipped with a frame lock (Figure 6).
The lock can be operated as follows:

1. Turn the key in the lock clockwise.
2. Push the lever down so that the lock engages and locks the rear wheel.
3. Turn the key in the lock counterclockwise and remove the key from the lock.

You can unlock the wheel by inserting the key into the lock and turning it clockwise.



6 Ring lock

Accessories

Various accessories are available for your Nando or Nando E; please contact your dealer for more information.

Luggage Carrier

The luggage carrier can be used for small bags or other objects (Figure 7).
The load on the luggage carrier must not exceed 25 kilograms.



7 Luggage Carrier

Environment

A defective, leaking, dropped, or deformed battery must be replaced immediately. The old battery must be handed in at your dealer or at the local municipal recycling center.

Transport and Storage

- If you transport the Nando by vehicle, ensure that this is done safely.
- It is forbidden for anyone to remain on the Nando while it is in transit.
- We recommend storing the Nando in a dry place at all times.
- When the bicycle is stored for an extended period, you must check the tire pressure before use. The tire pressure must match the values specified by the manufacturer.
- It is important to read the user manual for your battery, especially if your bicycle will not be used for a longer period. This is in connection with discharge voltages.
- We recommend cleaning the bicycle before storing it for an extended period.



Details

Dimensions



	Nando
Total length:	248 cm
Total width:	79 cm
Weight:	46 kg
Suitable inseam length front:	72 – 102 cm
Suitable inseam length rear:	75 – 104 cm
Crank length:	13 cm / 15 cm
Maximum load:	180 kg
Step-through height:	39 cm
Max. permissible load luggage carrier:	25 kg
Front tire size:	24 x 1.75 inch
Rear tire size:	26 x 1.75 inch
Tire pressure:	Front: 3 - 5 bar / Rear: 3 - 5 bar

Specificaties

Frame:	Steel frame with 2-layer powder coat finish
Color:	Titan grey, Night blue, or custom RAL color
Electrical system:	Bafang 250W front wheel motor
Battery:	Removable 468Wh battery, 612Wh battery optional
Lighting:	On battery for electric models, on dry-cell batteries for non-electric models
Drive train:	7-speed freewheel hub
Chain guard:	Enclosed chain guard
Handlebars:	Chrome-plated metal handlebars
Seat:	Adjustable seat angle and seat height
Wheels:	Polished rims with stainless steel spokes
Fenders:	Black coated aluminum
Tires:	Schwalbe Marathon Plus
Pedals:	Plastic non-slip pedals
Cranks:	Black steel cranks
Front brakes:	Magura HS11 hydraulic rim brake
Rear brakes:	Magura HS11 hydraulic rim brake
Options:	Various options available, contact your dealer for details

Warranty

- Nijland Cycling provides a 5-year warranty on the frame and front fork
- A 2-year warranty applies to other components, as long as they are not subject to normal wear and tear
- Only the first owner is entitled to the warranty; it is not transferable

Warranty is not granted if:

- The bike has been used improperly or carelessly, or has been damaged in an accident
- Components are subject to normal wear, such as tires, cables, etc.
- The bike has not been maintained according to the instructions in this user manual
- Repairs have been carried out unprofessionally
- The construction of the bike has been modified

Other provisions

- You can only claim warranty if you can present the warranty certificate together with the purchase receipt

Warranty Certificate

This warranty certificate must be carefully completed and kept together with your proof of purchase for up to 5 years from the date of purchase.

- Bicycle details:
  Brand and model: _____
  Frame number: _____
  Date of purchase: _____

- Owner details: _____
  Name: _____
  Address: _____
  Postal code and city: _____

- Dealer details:
  Name: _____
  Address: _____
  Postal code and city: _____
  Phone number: _____

Service, Maintenance & Modifications Form

You can only claim warranty if your bicycle has undergone the service intervals listed below.

	Service:	Performed on:	Dealer initials:
	After first 200 km or 2 months		
	Service 1 years after delivery		
	Service 2 years after delivery		
	Service 3 years after delivery		
	Service 4 years after delivery		
	Service 5 years after delivery		

We recommend continuing with an annual service even after 5 years. Omitting this does not affect the warranty period, as the warranty expires after 5 years.

Modifications to the bicycle

	Modified:	Performed on:	Performed by:

Note! Only Nijland Cycling is authorized to perform modifications on this bicycle.

Maintenance History

Service:

Notes

Notes:

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