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User manual

Toogether



NIJLAND

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Branding & Design
Studio Debuut

Production
Raoul Alferink

Photography
Melvin Winkeler

Editorial
Nijland Cycling

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Toogether

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Information

Introduction

This manual provides you with important information on using the Toogether. We recommend reading it thoroughly before using the bike for the first time. This way, you will become familiar with the main components and learn how to ride safely and comfortably.

It is important to follow the instructions in this manual. Doing so ensures not only your own safety but also the safety of others. Additionally, it helps keep your bike in good condition and allows you to enjoy it to the fullest.

Keep this manual in a convenient place so you can always refer to it. For the latest version, please contact Nijland Cycling. We ensure that you always have access to the most up-to-date information.

We hope you enjoy your Toogether. Take pleasure in every ride, knowing you are well-prepared.

Kind regards,

Team Nijland Cycling

Contact details

Nijland Cycling B.V.
Telgenweg 12
8111 CM Heeten

+31(0)572 382 222

info@nijland.com

www.nijland.com

Conformity

Nijland Cycling, as the manufacturer, declares that the Toogether is produced in accordance with the MDR Regulation (EU) 2017/745, risk class 1. The electric model complies with Directive 2006/42/EC, the EMC Directive 2014/30/EU, and NEN-EN 15194:2017 Bicycles – Electrically Power Assisted Cycles (EPAC) – Part 4.2 Electrical Requirements. The declaration of conformity is available from the manufacturer.

First Use

Your dealer should review the following points with you:

1. Ensure the bike is properly adjusted to your body height and weight.
2. Practice in a calm environment to get familiar with the bike and develop proper control.
3. Practice using the hand brakes on different types of surfaces.
4. Try riding at different speeds and learn how to maintain balance.
5. Take your time to get used to the bike and gradually increase the length of your rides.
6. Regularly check the bike to make sure everything works correctly and is properly adjusted.

Dealer's Initials: _____ **Date:** _____

Use

The Toogether tandem bike is designed for two riders, one of whom may have reduced mobility, stability, coordination, or other limitations in natural movement. Depending on the situation, supervision during use may be necessary. If one of the riders has limited cognitive perception, it is important that a supervisor provides clear instructions on the safe use of the tandem.

At least one of the riders must be independently mobile and able to participate in traffic responsibly, following applicable traffic regulations. It is essential that the instructions in this manual are followed carefully. Use of the Toogether in any manner not described in this manual is outside the responsibility of Nijland Cycling.



Management

Tips

- Never use a high-pressure cleaner for cleaning, as the water can remove grease and cause moving parts to wear out faster. Instead, use a clean cloth.
- Never lubricate the brakes, as this can reduce their effectiveness.
- If you or your dealer adjusts the height of the handlebar or saddle, make sure the safety marking is never visible.
- Ensure you are clearly visible to other road users while riding the bike.
- We recommend taking out bicycle insurance.

Maintenance

You are responsible for the maintenance of your bike. We recommend having repairs and servicing carried out by your dealer. To ensure long-lasting enjoyment of your bike, it is very important to regularly check the following items:

Monthly:
Each month, check your tire pressure, verify that the lights are working, ensure the brakes function correctly, make sure the pedals and cranks are securely fastened, check for play in the headset, verify spoke tension, ensure the wheels are true, and confirm that the seat post and handlebar stem are properly tightened.

Every six months:
Lubricate the seat post and handlebar stem, check that the wheel axles are secure, and ensure all mounting bolts are firmly tightened. Also check for play in the headset, tighten the screws on the saddle and handlebar, and lubricate the pedal axle with grease.

Annually:
Have your bike checked by your dealer at least once a year. The following components should be inspected: drivetrain, frame, front fork, wheel hubs, lighting, spoke tension, brakes, and bearings. Additionally, check the rims for deformation, cracks, and rust.

At the back of this manual, you will find the maintenance history, which provides an overview of all work performed.

> ***Note:*** *Any parts replaced during maintenance must be of the same brand and type as those used by Nijland Cycling. Installation of other parts is not permitted.*

Safety

Safety comes first. Please observe the following points to ensure a safe and enjoyable ride:

- The bike is intended for personal use.
- Ensure that the bike is properly adjusted to your size.
- Before each ride, make sure the bike is in good condition. Check that the brakes function correctly, the lights are working properly, and that the tires are adequately inflated.
- Regularly check that the wheels, handlebars, and saddle are securely fastened and that all screws and bolts are properly tightened.
- Before using this vehicle, check the applicable local laws relating to your intended use of the vehicle on roads, road related areas, footpaths, shared paths, bicycle lanes and bicycle paths.
- Use the bike on the most solid and flat surface possible. Be mindful of potholes and uneven terrain, and adjust your speed accordingly.
- Ensure that wide trousers, loose clothing, and untied shoelaces do not get caught in the chain, spokes, or pedals.
- Do not use a high-pressure or steam cleaner to clean the bike.
- Use the parking brake when parking the bike (and leaving it unattended). Also engage the parking brake to prevent the bike from rolling while mounting or dismounting.
- Always lock the tricycle when leaving it unattended.
- Be cautious when going downhill to avoid reaching dangerous speeds. Brake in time and adjust your speed to the conditions.
- Keep in mind that stopping distances are significantly longer on wet roads.
- Extra caution is required during pregnancy due to an increased risk of injury.
- Do not leave the bike in direct sunlight: some parts may become dangerously hot and can cause skin irritation on contact.
- For the electrically assisted Toogether: take the time to become familiar with the support functions. Always pay close attention when activating the motor assistance. Practice accelerating with the electric motor.
- After an accident or incident, have the bike checked, even if there is no visible damage.
- Always carry a mobile phone and ensure your dealer's phone number is saved in your contacts.
- Make sure you are always well-prepared before riding.
- Be careful when taking sharp turns or crossing speed bumps, and adjust your speed accordingly.

Extra attention is required when a child is using the bike:

- Never allow a child to ride the bike unsupervised.
- A child must always wear a properly fitted helmet.
- Make sure the child wears bright, reflective clothing so they are visible to other road users.
- Warn the child to brake in time when going downhill or entering tunnels to avoid reaching dangerous speeds.
- It is recommended to attach a flag to the bike that extends above the child.

Installation of accessories

- The installation of accessories is only permitted when the bicycle is specified as suitable for this according to the product specifications. Always follow the installation, usage, and safety instructions provided by the manufacturer of the relevant accessory, and ensure that installation is carried out by a qualified professional.
- When using a child seat in combination with a suspension saddle, there is a risk of finger entrapment. Check the safety of this combination or replace the saddle if necessary.

Note: Installed accessories may affect the riding characteristics of the bicycle.

Prevent Theft

- Always lock your bike.
- If using a cable lock, secure your bike to a fence or post. If the cable is long enough, pass it through the frame and front wheel.
- Every bike has a unique frame number, which can be found on the frame sticker located on the seat tube.

Frame number: _____



Components

Lighting

On the electrically assisted Toogether, the lights are powered by the battery. You can turn the lights on by pressing and holding the plus (+) button on the handlebar control for 2 seconds. Both the front and rear lights will turn on simultaneously. To turn the lights off, press and hold the plus (+) button again for 2 seconds.

The non-electric Toogether is equipped with battery-powered lights. You can switch the front light on and off using the on/off button on the headlamp. The rear light can be switched on and off using the on/off button on the rear light.

Tires

If your tires are not at the correct pressure, they will wear out more quickly. Therefore, we recommend regularly checking that your tires are properly inflated. The tires are at the correct pressure when you can just slightly compress them with your thumb. Riding on properly inflated tires is much more comfortable, as it requires less effort on the pedals. Correct tire pressure also makes steering easier. The recommended pressure (in bar) can be found on your bike's tires or in the Dimensions section at the back of this manual.

Brakes

The brakes are among the most important components of your bike. Whenever possible, use both brakes to reduce your speed as smoothly as possible. Always check that the brakes are working properly before riding. If you notice that you need to pull the brake levers almost all the way to the handlebars before the brakes engage, the brakes need to be adjusted. The front brake lever is mounted on the left, and the rear brake lever is mounted on the right. The Toogether comes standard with a rear disc brake. Disc brakes provide powerful and responsive stopping power, precise control, and require little maintenance. This increases your confidence and ensures a better riding experience.

The Toogether is equipped with a parking brake instead of a kickstand. You can use this in situations where the bike would otherwise not remain upright. When the parking brake engages the brake lever, the bike is secured in place (Figure 1).

The Toogether features a freewheel hub.

Freewheel Hub:
With a freewheel hub, you cannot brake using the pedals; braking is only possible via the handlebar levers. You have a brake lever on both the left and right sides.



1 By operating this lever, you can engage or release the parking brake.

Seat Adjustment

You can adjust the Toogether's seat in two ways (Figure 2). By loosening the cap nuts (A), you can change the angle of the seat, allowing you to sit more forward or backward. Using the adjustment knob (B), you can set the distance to the handlebars and pedals.

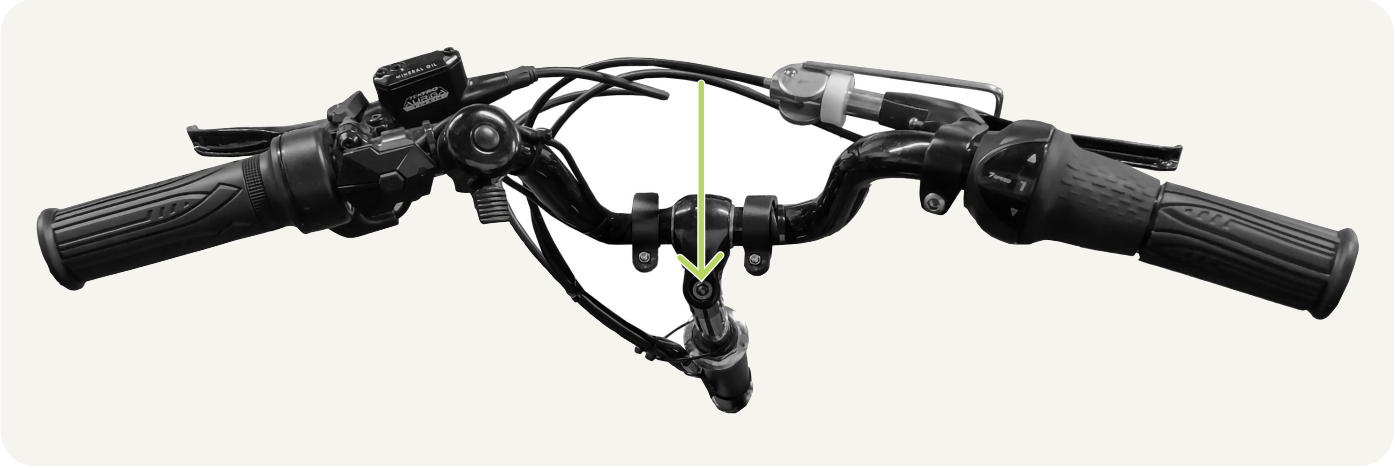


2 Seat Adjustment System

Handlebar

You can adjust the height of the handlebars by loosening the expander bolt and moving the handlebars up or down (Figure 4).

> ***Note:*** *The safety marking on the handlebar stem must not be visible when the stem is inserted into the handlebar tube (Figure 5).*



3 Height Marking

Gears

Your bike may be equipped with gears. If your bike has gears, there is a grip shifter on the handlebar (Figure 4).

Turning the shifter towards + makes pedaling harder.
Turning the shifter towards - makes pedaling easier.



4 Gripshift

Lock

Your bike is fitted with a ring lock on the front wheel. Operate the lock as follows:

1. Turn the key in the lock clockwise.
2. Push the sliding lever down until the lock secures the front wheel.
3. Turn the key in the lock counterclockwise and remove the key.

To unlock the wheel, insert the key and turn it clockwise.

Differential

The Toogether is equipped with a differential. This system allows the rear wheels to rotate independently of each other, which is necessary for smooth cornering. If you notice that steering feels heavier than usual or there is resistance in the rear wheels, the bike should be checked by your dealer.

Luggage Basket

The Toogether comes standard with a spacious luggage basket for easily carrying your belongings. Make sure items are stable and secured, for example with a bungee cord. The luggage basket is not suitable for attaching additional baskets.

Environment

Do not dispose of this vehicle or components of this vehicle in household or kerbside garbage bins.
When disposing of this vehicle or components of this vehicle, check the applicable local waste and disposal laws.

A defective, leaking, dropped, or deformed battery must be replaced immediately. The old battery should be returned to your dealer or to your local municipal recycling point.

Transport and Storage

- If you transport the Toogether by vehicle, ensure it is done safely and always use the parking brake.
- It is prohibited to carry any person on the Toogether during transport.
- We recommend storing the Toogether in a dry place at all times.
- When storing the bike for an extended period, check the tire pressure before use. The tire pressure should match the values specified by the manufacturer.
- It is important to read the manual for your battery, especially if your tricycle will remain unused for a long time, to avoid low voltage issues.
- Before storing the tricycle for an extended period, we recommend cleaning it.



Details

Dimensions



	Toogether
Total length:	195 cm
Total width:	118 cm
Weight:	95 kg
Suitable inseam length:	57 - 81 cm
Crank length:	15 cm
Maximum load:	220 kg
Step-through height:	n.v.t.
Seat height:	64 cm
Seat width:	41 cm
Seat depth:	29 cm
Maximum allowable luggage basket weight:	25 kg
Front tire size:	20 x 1.75 inch
Rear tire size:	20 x 1.75 inch
Tire pressure:	Front: 3.5 - 5 bar / Rear: 3.5 - 5 bar

Specifications

Frame:	Steel frame with two-layer powder coat finish
Color:	Titan Grey, Night Blue, or custom RAL color
Electric system:	Bafang 250W front hub motor (support up to 25 km/h)
Battery:	Removable 468Wh battery, optional 612Wh battery. Dual battery possible
Lighting:	Electric model runs on battery, non-electric model on regular cells
Drivetrain:	7-speed freewheel hub
Chain guard:	Enclosed chain guard
Handlebar:	Chrome-plated metal handlebars
Seat:	Adjustable seat angle and seat height
Wheels:	Machined rims with stainless steel spokes
Fenders:	Black-coated aluminum
Tires:	Schwalbe Road Cruiser tires
Pedals:	Anti-slip pedals
Cranks:	Black steel cranks
Front brakes:	V-brakes (rim brakes)
Rear brakes:	Hydraulic disc brakes
Options:	Various options available, check with your dealer

Warranty

- Nijland Cycling provides a 5-year warranty on the frame and front fork
- A 2-year warranty applies to other components, as long as they are not subject to normal wear and tear
- Only the first owner is entitled to the warranty; it is not transferable

Warranty is not granted if:

- The bike has been used improperly or carelessly, or has been damaged in an accident
- Components are subject to normal wear, such as tires, cables, etc.
- The bike has not been maintained according to the instructions in this user manual
- Repairs have been carried out unprofessionally
- The construction of the bike has been modified

Other provisions

- You can only claim warranty if you can present the warranty certificate together with the purchase receipt

Warranty Certificate

This warranty certificate must be carefully completed and kept together with your proof of purchase for up to 5 years from the date of purchase.

- Bicycle details:
  Brand and model: _____
  Frame number: _____
  Date of purchase: _____

- Owner details: _____
  Name: _____
  Address: _____
  Postal code and city: _____

- Dealer details:
  Name: _____
  Address: _____
  Postal code and city: _____
  Phone number: _____

Service, Maintenance & Modifications Form

You can only claim warranty if your bicycle has undergone the service intervals listed below.

	Service:	Performed on:	Dealer initials:
	After first 200 km or 2 months		
	Service 1 years after delivery		
	Service 2 years after delivery		
	Service 3 years after delivery		
	Service 4 years after delivery		
	Service 5 years after delivery		

We recommend continuing with an annual service even after 5 years. Omitting this does not affect the warranty period, as the warranty expires after 5 years.

Modifications to the bicycle

	Modified:	Performed on:	Performed by:

Note! Only Nijland Cycling is authorized to perform modifications on this bicycle.

Maintenance History

Service:

Notes

Notes:

NIJLAND

IJzerweg 26
8111 CW Heeten

E: info@nijland.com
T: 0572-38 22 22

nijland.com